

ACCESSING CAMERAS ON THE NVR CAMERA NETWORK

Sometimes it is necessary to access a camera in order to modify settings, load firmware, or troubleshoot a problem. Browser access can be obtained when on the same network as the camera but uniview tec NVRs also allow access through the NVR, by using the NVR as a host. This access can also be done remotely through our peer-to-peer (P2P) service called Star4Live.

BROWSER SETUP

Although Star4Live and the NVR's are compatible with several browsers, not all cameras are as flexible. As such it is recommended to either use Internet Explorer or Edge with Internet Explorer compatibility mode enabled to access camera menus.

Internet Explorer mode in Edge

This feature needs to be activated before it can be used.

Open the Edge browser.



Click on Setting and More which looks like three dots in the upper right corner. It will open a list.





Look for Settings at the bottom of the list and click it.



	Settings
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	Set Prusters
of the screen.	😰 Share, copy and paste
	Cookies and site permissions
	Default browser
	↓ Downloads
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	\mathbb{C} . Physical and other devices
	🛣 Accessibility
	About Microsoft Edge

Look for Allow Sites to be reloaded in Internet Explorer Mode. Click on the drop down and select Allow.

nternet Explorer compatibility									
Let Internet Explorer open sites in Microsoft Edge 📀	Incompatible sites only (Recommended) $$								
When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge									
Allow sites to be reloaded in Internet Explorer mode 🕐	Allow 🗸								
When browsing in Microsoft Edge, if a site requires Internet Explorer for compar Explorer mode	tibility, you can choose to reload it in Internet								
Internet Explorer mode pages	Add								
These pages will open in Internet Explorer mode for 30 days from the date you Explorer mode list yet.	add the page. No pages have been added to the Internet								

Now Internet Explorer mode can be enabled as needed.

Reloading a webpage / tab in Internet Explorer mode

To reload a webpage in Internet Explorer mode look for the icon in the upper right corner. If it can't be located it can also be found in Settings and More.

Click on the three dots in the upper right corner to get to Settings and More.

In the list look for Reload in Internet Explorer mode and click it.



Manage

Compatibility Mode: IE11

Protected Mode: On

Zone: Internet

Once enabled a notification box will open.



Done

ACCESS REMOTELY THROUGH STAR4LIVE

Open Edge or Internet Explorer.

Login to your <u>star4live.com</u> account.

Locate and select the NVR that has the camera that you are wanting to access.

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	Welcome
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	Forgot Password
	Login
	Don't have an account? Sign Up

Be aware that only one camera can be accessed at a time and its webpage should be closed before accessing another.

Once at the NVR page, accessing the camera is the same on the local network or remotely through Star4Live.

ACCESS LOCALLY AT NVR LOCATION

Uni

NR164X

After locating and accessing the desired NVR go to Setup.

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Next go to Camera sub-menu located under the main Camera menu.

Locate the camera that you would like to access and click on Access.

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Snapshot			4	D4 (IPFE5	192.168.2.16	80	1	Private		univiewtec	IPFE5360X	ø	Acces

Live View

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Setup

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If not already enabled in the browser there might be a prompt to allow pop-ups. This <u>must</u> be allowed.

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Audio			No	Camera ID	Address	Port	Remote Camera ID	Protocol	Status	Vendor	Model	Configure	40	
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Image			2	D2 (IPT528AIX)	192.168.2.14	80	1	Private		univiewtec	IPT528AIX	1	Ao	cess
Privacy Mask			3	D3 (IP Camera 03)	192.168.2.15	80	1	Private		univiewtec	IPT528AIX		Acr	cess
Snapshot			4	D4 (IPFE5360X)	192.168.2.16	80	1	Private		univiewtec	IPFE5360X		Acr	cess



To allow the pop-up click on the pop-up icon. It will open a dialog box. Select Always allow and then click Done.

If pop-ups were not previously allowed you will need to click on Access on the NVR camera page again.

Next the camera page will open.

If using Edge click reload in Internet Explorer mode as explained earlier.

There might be a prompt to install a plug-in for the camera.

If you need to see video to make configuration changes the plug-in <u>must</u> be loaded.

It is recommended to download the file, close the browser and then install it. Then re-access the camera page.

Type in the Username and Password for the camera.

The default login is admin / 123456. If this is the camera login you will have a prompt to change the password. It is important to make a note of the new password. The NVR setup will need to be updated with the new password.

Another possible password is the same local password as the NVR.

If you are unable to login the camera because of a password issues contact our support group.

Once logged in you will have direct access the camera Setup.

uniview tec	📮 Live View	🖃 Photo	🏟 Setup	🔑 Maintenance

Change Password				
Username	admin			
User Type	Admin		~	
Old Password				
Password				
	Weak	Medium	Strong	
Cantinu				
Contrim				
Email				
	Used to reset pa	ssword. 100 are r	ecommended to n	
Note: Your password is weat	k. Please change yo digits letters and	ur password and I	og in again (9 to 3	2 characters
including all three elements	. uigits, ietters, anu	special citatacters	<i>).</i>	
		01/		
		OK		



Live View

Reset

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If the camera password was changed when it	uniview tec		ŗ	Live View		Playback	٠	Setup	10	Smart	
was accessed then the NVR setup will need	Client	*	(Camera		Fishe	eye		Adv	anced	
to be updated.	System	*					0.0%				
	Camera	*		Auto Switch to	H.265	• Or	note: Effective when first connected				
	Camera			Auto switch to	Smart En		anceu ivic	bue	• Note: Encetive when hist conne		
In the NVR go to the Camera page.	Audio			Refresh	Modify	Delete		Add	Auto Search	Search Segment	
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Select the camera and then click on Modify.	Image			2		D2 (IPT528AIX)	1)	192.168.2.13		80	
select the camera and then ellek on mouny.	Privacy Mask			3	D3 (IP Camera 03)		3)	192.168.2.15		80	
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Type in the new password and then click on Save	e.		Add Mode Protocol				IP Address Private			~	
			IP Address					192.168.2.13			
Failure to update the NVR setup will prevent the	e NVR from		Po	rt			[80			
being able to receive video of access the camera	a again.		Us	Jsername				admin			
			Password Remote Camera ID				>				
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			S	earch	S	ave	Ca	incel			

If you encounter any issues please contact our support group at 888-288-7644 or tech@univiewsales.com.

